

Au Sable Forks, NY 12912 Phone: (518) 647-8198 Fax: (518) 647-5457

To: Northline Utilities and NorPro Employees

From: Emergency Operations Team

Re: Guidance Sheet #25 – Coronavirus Disease (COVID-19)

Date: April 9, 2020

Dashboard

Our Northline Utilities Emergency Operations Team feels that it is important to share an overview of the Northline Family as we monitor how COVID-19 is impacting our population.

Employees Tested for COVID-19	Employees with a Negative Test Result	Employees with COVID-19 Test Results Pending	Employees with a Positive Test Result
10	8	1	1

Strategy Guidance

Internal Revenue Service - Economic Impact Payments

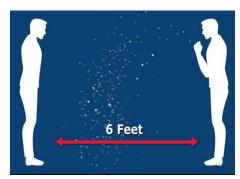
The IRS urges taxpayers to be on the lookout for scam artists trying to use the economic impact payments as cover for schemes to steal personal information and money. Remember, the IRS will not call, text you, e-mail you or contact you on social media asking for personal or bank account information – even related to the economic impact payments. Also, watch out for e-mails with attachments or links claiming to have special information about economic impact payments or refunds.

For security reasons, the IRS plans to mail a letter about the economic impact payment to the taxpayer's last known address within 15 days after the payment is paid. The letter will provide information on how the payment was made and how to report any failure to receive the payment. If a taxpayer is unsure, they're receiving a legitimate letter, the IRS urges taxpayers to visit IRS.gov first to protect against scam artists.

Visit https://www.irs.gov/newsroom/economic-impact-payments-what-you-need-to-know for more information on the Economic Impact Payments.

What is Social Distancing?

Social distancing means remaining out of congregate settings, avoiding mass gatherings, and maintaining distance (approximately 6 feet or 2 meters) from others when possible. Social distancing is necessary to avoid spreading illness. Staying at least six feet away from other people lessens your chances of catching COVID-19.





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Working Remotely - Tip of the Day

Use Video Chat - GoTo Meetings - Microsoft Teams



Yes, the video conference—the hallmark of remote work. Working from home can get pretty lonely. Make it a point to chat with colleagues, team members, or clients each day.

Depending on the nature of your work, you could end up spending almost all of your day on video conferences chatting with your team. It's recommended that you work in a well-lit room; it brings out your best features.

Video chat is a great way to stay connected with your team. Meet regularly, and don't forget to relax and have a little fun.

World Health Organization – COVID-19 Mythbusters

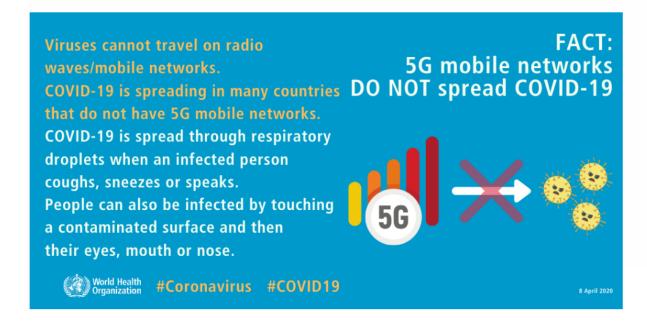
There is a lot of information out there on Coronavirus (COVID-19) – some accurate, some not.

Do your part to the stop the spread of disinformation by doing 3 easy things; don't believe the rumors, don't pass them along, and go to trusted sources of information to get the facts about COVID-19.

https://www.who.int/emergencies/diseases/novel-coronavirus-2019/advice-for-public/myth-busters

5G mobile networks DO NOT spread COVID-19

Viruses cannot travel on radio waves/mobile networks. COVID-19 is spreading in many countries that do not have 5G mobile networks. COVID-19 is spread through respiratory droplets when an infected person coughs, sneezes or speaks. People can also be infected by touching a contaminated surface and then their eyes, mouth or nose.

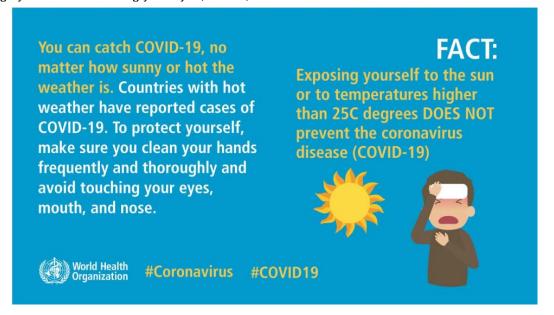




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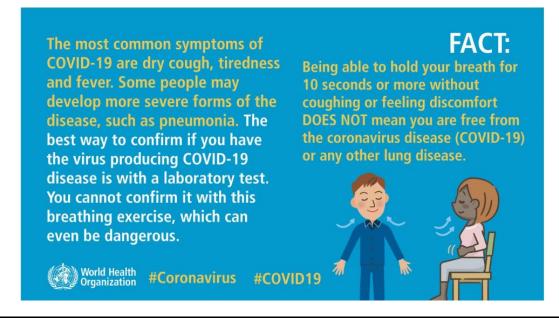
Exposing yourself to the sun or to temperatures higher than 77°F (25°C) degrees DOES NOT prevent the coronavirus disease (COVID-19)

You can catch COVID-19, no matter how sunny or hot the weather is. Countries with hot weather have reported cases of COVID-19. To protect yourself, make sure you clean your hands frequently and thoroughly and avoid touching your eyes, mouth, and nose.



Being able to hold your breath for 10 seconds or more without coughing or feeling discomfort DOES NOT mean you are free from the coronavirus disease (COVID-19) or any other lung disease.

The most common symptoms of COVID-19 are dry cough, tiredness and fever. Some people may develop more severe forms of the disease, such as pneumonia. The best way to confirm if you have the virus producing COVID-19 disease is with a laboratory test. You cannot confirm it with this breathing exercise, which can even be dangerous.





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Risk Assessment Guidance

The Emergency Operations Team has developed a Daily Self-Checker to be used by employees. This Daily Self Checker is a list of questions that everyone should ask themselves every morning before work. If you answer "Yes" to any of these questions you should not go to work, and you should immediately reach out to the Emergency Operations Team Liaison Officer, Ricardo Aguilar by cell phone (518)-420-7078.

SELF CHECK QUESTIONS

- Have I traveled from a country/region with widespread sustained transmission and/or sustained community transmission of COVID-19?
- Have I been in contact with someone who has traveled from either of the above and is now sick?
- Have I had contact with someone with lab confirmed COVID-19 in the last 14 days?
- Have I been told by a public health official that I may have been exposed to COVID-19?
- Have I had any of the following symptoms in the last 14 days?
- Fever greater than 100 F, sore throat, difficulty breathing, and/or cough?
- Am I currently experiencing a fever over 100 F, difficulty breathing, and/or cough?

Notification

Remember, as part of our Northline Notification Protocol:

These are the reasons to contact Ricardo Aguilar (raguilar@northlinellc.com), Emergency Operations Team Liaison Officer:

- I went home with COVID-19 symptoms
- I stayed home sick with COVID-19 symptoms
- I was advised by a Health Care Provider to be tested
- I was made aware of someone else that has COVID-19 symptoms or stayed home
- I was asked to leave the jobsite by the customer due to a potential exposure
- I tested positive for COVID-19
- I encountered someone known to have tested positive for COVID-19 or
- I completed a trip to a CDC-categorized Coronavirus Warning Level 3 location



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This notice must be directed to Ricardo Aguilar, Emergency Operations Team Liaison Officer at raguilar@northlinellc.com or by cell phone (518)-420-7078. The assigned Northline Project Manager will be notified and in turn the Project Owner, trade contractors and suppliers of the situation.

If you have any questions regarding this guidance, please do not hesitate to contact a member of the Emergency Operations Team. You are encouraged to send e-mails to Covid19EmOps@northlinellc.com or to specific individuals on the team.

Name	ICS Role	Office	Cell Number	E-mail Address
	res Role	Number		
Jamie Atkins	Incident Commander	518-647-8198	518-569-8702	jatkins@northlinellc.com
		ext. 201		
Lori Mayott	Public Information Officer/Incident	518-647-8198	518-488-8730	lmayott@northlinellc.com
	Commander (Alt)	ext. 322	310-400-0730	
Rick Aguilar	Liaison Officer/Public Information	518-647-8198	518-420-7078	raguilar@northlinellc.com
	Officer (Alt)	ext. 324	318-420-7078	
Rudy Kunz	Safety Officer/Liaison Officer (Alt)	518-647-8198	518-275-5583	rkunz@northlinellc.com
		ext. 227		
William Straight	Business-Customer Liaison/Incident	518-647-8198	518-569-4140	wstraight@northlinellc.com
	Commander (Alt)	ext. 231	318-309-4140	
Lee Pray	Human Resources/Safety Officer (Alt)	518-647-8198	518-726-6724	lpray@northlinellc.com
		ext. 234		
Brandy Rousseau	Business-Customer Liaison (Alt)	518-647-8198	518-423-4914	brousseau@northlinellc.com
		ext. 236		
William Murty	Field Liaison	N/A	716-609-7461	BMurty@NorProLLC.com

